



Outsourced Document Production & Delivery for Financial Services Companies

Products & Services

Print and Mail Products

- Account Statements w/Check Images
- Loan Statements
- Credit Card Statements
- Daily Notices
- Loan Coupons
- 1099s and other Tax Forms

Electronic Communications

- E-Account Statements w/ Check Images
- E-Loan Statements
- E-Credit Card Statements
- E-Daily Notices
- E-Loan Coupons
- E-Tax Forms

Services

- Document Format Redesign
- Address Correction
- Archiving

Lanvera, Ltd
www.lanvera.com
P 972.488.6400
F 972.488.6460

It's not just mail.

It's the core of your customer relationships.

In the banking industry, there is no room for error when it comes to customer communication. Account statements, daily notices, payment coupons, and tax forms must arrive on schedule, provide key information in a concise format, and safeguard sensitive data at every stage. At the same time, it's important to control costs—from production and delivery to the reduction of call center inquiries.

That's why, for more than 20 years, financial institutions across the country have turned to Lanvera as a trusted partner for outsourced document production and delivery. We apply our extensive expertise to develop effective, customized solutions that meet your specific needs, then execute using state-of-the-art technologies and processes that ensure your documents are secure, accurate, and on time, every time.

More than document delivery.

At Lanvera, we deliver documents with intelligence.

Evaluate We work with you from the very beginning to understand how your current process functions and identify opportunities for improvement.

Optimize Based upon our findings, we suggest formats and technologies that improve production and delivery timeframes, while reducing print, paper, postage, and service costs.

Execute Once your strategy has been refined, we put it in action—driving efficiencies and profitability wherever possible. Plus, we're in it for the long haul, ready to respond whenever change is needed—building a relationship you can depend on year after year.

Security. Quality. Savings.

- **SAS 70 Type II Certified** – Protecting the security of sensitive data is of the utmost importance. We operate in compliance with the Gramm Leach Bliley Act and our well-trained staff applies strict standards of care at every stage of production.
- **Real-Time Tracking and Quality Control** – Lanvera is committed to 100% document integrity. Each document is assigned a unique ID, logged into a database, and tracked from start to finish – preventing errors and providing a complete audit trail.
- **Cost-Saving, State-of-the-Art Technologies** – We continually strive to save you time and money by automating workflow, employing value-added tools like pre-sorting and address cleansing, and making the newest innovations available as soon as possible.

We're committed to your complete satisfaction.

When we say that your success is our success, it's more than just lip service. In fact, we still work with our very first client. The reason: We never give you a reason to leave. If you have a concern, we listen. If there's a problem, we fix it. If you're looking for optimal service at the best possible cost, then look no further. At Lanvera, we're dedicated to delivering nothing less than complete satisfaction.

DELIVERING DOCUMENTS WITH INTELLIGENCE